

Attachment C

**Summary of City of Sydney
Communications with Local Community
regarding Cleanaway Industrial Action**

The City of Sydney has provided communications to residents impacted by the recent industrial action through various channels including:

- Over 138,000 letters sent to impacted residents (see Attachment D)
- Updates and alerts added to the City's website
- The release of a City of Sydney News article - [*We're behind schedule collecting waste and are working hard to get on top of it*](#)
- Advice included in the City of Sydney news digest and the waste and recycling e-newsletter
- Social media placements on [Facebook](#) and [Twitter](#).

The City's customer service teams have also been engaged to educate the community on the impact on City services and the actions residents can take to respond to the disruption.

The City's customer service representatives continue to provide appropriate information to the community as the situation evolves.